



New Life Care Services® Management Helps Wesleyan Village Rate Higher

Life Care Services, An LCS® Company, was recently named to manage all operations of Wesleyan senior living communities, including Wesleyan Health and Rehabilitation at Wesleyan Village. The nation's third largest manager of senior living communities, Life Care Services serves more than 35,000 seniors in over 140 communities across 31 states.

"We are delighted to have Life Care Services in our corner to help us maximize the quality of care offered at our health center," said Jessica Short, Executive Director of Wesleyan Village. "Since Life Care Services began managing Wesleyan Health and Rehabilitation in November, it has pushed for greater training of staff and has conducted surveys to help our health care community identify any weaknesses."

In the six months since Life Care Services assumed management, Wesleyan Village has already shown improvement. Wesleyan Health and Rehabilitation's rating has gone from one star to two stars in two short months.

"Nearly 90% of health centers managed by Life Care Services have consistently earned four- or five-star ratings. We're committed to helping Wesleyan Village get there."

—Eric Dudasko, Vice President of Life Care Services

Dudasko points to one of Life Care Services' key advantages to assist Wesleyan: The Health Services Division. The division was formed to set standards and benchmarks to help communities like Wesleyan meet the highest quality care standards in all clinical areas—skilled nursing, assisted living and memory care.

Sharon Watson, Healthcare Liaison for Wesleyan Village explains: "There has been a lot of talk about Nursing Home Compare ratings lately, and it is certainly one consideration for families. But there are other important considerations—like resident satisfaction."

"Having a resident-centric focus ensures we do more than just meet expectations. We are working towards exceeding them."

— Jessica Short, Wesleyan Village Executive Director

Wesleyan Village Rates High in Resident Satisfaction

In the most recently published biennial Resident Satisfaction Survey posted by the Ohio Department of Aging, 93.9% of residents would recommend Wesleyan Village to a family member or friend. In terms of overall satisfaction, 93.2% indicated they liked the community. Wesleyan Village exceeded the statewide average on both counts.

Wesleyan Village Rates High in State Survey Results

In the latest published state survey by the Centers for Medicare and Medicaid Services (CMS), Wesleyan Village performed better than the state average in a key state survey measure. With other skilled nursing communities in Ohio averaging 6.2 deficiencies, Wesleyan Village was cited for only 3, none of which were substandard care.

Wesleyan Village Rates High In Staffing Measures

The state of Ohio requires that nursing staffs provide a minimum of 2.5 hours of direct care per resident per day. With a four-star rating in staffing, Wesleyan Village far exceeds the minimum time requirement with an average of 4.6 hours of direct care per resident daily. That solid commitment earned Wesleyan Village a four-star rating in staffing during the most recent survey.

Specializing in senior living communities for over four decades, Life Care Services is renowned for ensuring the satisfaction and well-being of residents. Under direction of Life Care Services, Wesleyan Health and Rehabilitation has an unwavering focus on providing exceptional health services and enabling residents to live life to the fullest.

For more information about Wesleyan Health and Rehabilitation at Wesleyan Village, families may call 440.284.9000 or go to WesleyanLiving.org.

About Wesleyan Health and Rehabilitation: Wesleyan Village is a not-for-profit senior Life Plan Community in Elyria. Its on-site health center, Wesleyan Health and Rehabilitation provides a complete continuum of health services, including post-acute care with short-term skilled nursing and rehabilitation services, plus long-term skilled nursing care.